

Sydney Skydivers

TERMS AND CONDITIONS:

by making a booking you agree to the following terms and conditions.

All bookings are given an arrival time only. This is not a jump time.

Failure to turn up at the assigned arrival time will result in delays to your jump and other customers will move ahead of you. You will need to complete paperwork and briefings prior to your jump so it is important that you arrive on time.

All booking deposits are non-refundable. At the time of booking validity of packages, prices and offers should be confirmed. To change your booking we require 24 hours notice or your deposit may be forfeit. Where refunds take place there will be a \$20 per person merchant fees and admin fees deducted.

Safety is a large consideration when Skydiving, factors such as wind, cloud, rain, and other factors such as air traffic can affect the time it takes to complete your skydive activity. Weather can change for better or worse in minutes. Whilst we endeavor to complete an individual's jump within a few hours of arrival, **we advise you to arrive with no time constraints** – you should plan for this to be at least a half-day's activity.

Aircraft are mechanical and periodically require servicing and maintenance; we reserve the right to change aircraft type without notice. On occasion, these aircraft changes, weather or Air Traffic Control (ATC) may require us to change our operational altitude without notice.

Medical conditions should be discussed with us prior to your booking. No alcohol / recreational drugs or medication that may affect or impair your judgment are to be taken.

Vouchers are non-refundable but are transferable. Vouchers will expire 12 months after purchase. Failure to show on your chosen date and time will render your voucher invalid. Gift Voucher cannot be extended or used past their expiry date. **Remember you need to redeem your Gift Voucher PRIOR to the jump day** by calling and letting us know your voucher number, otherwise you will be unable to use the voucher on the day of your jump.

If you lose or misplace your voucher you can still redeem the voucher by quoting your voucher number when booking. To replace a lost or misplaced voucher is \$25 inc express postage. **You must safeguard your voucher number;** we will honor or redeem any voucher if a valid (unused) voucher number is quoted.

Maximum weight is 115kg all persons over **95kg** will incur a surcharge of **\$50.00AUD**, over **110 kg**, a surcharge of **\$100.00**.

Minimum age is 14 years old and all minors must have a legal guardian present on the day of the jump.

Whilst it is not mandatory to book a video, it is advisable, as on some occasions a late change of mind may result in disappointment.

All bookings require a \$100 deposit per person to secure your arrival time. If due to weather or after your arrival you are unable to complete your skydive your deposits remain valid for 12 months.

Video and photo charges: If both video and Stills cameras fail a full refund of the video/photo charges will be made. If only 1 camera fails the full charge will still apply. Cameras are subject to harsh conditions and although not common camera failures can occur from time to time.

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